## Research Participant Perception Survey Rockefeller University RESULTS 2022-2023



At the Rockefeller University, we ask every research participant for feedback about their research experiences.

Hearing about our participants' experiences helps us learn what is working well and what could be better. We use what you tell us to improve how we conduct research.

We ask for feedback using the Research Participant Perception Survey (RPPS). The survey was developed with input from more than 100 research participants, investigators, coordinators, and others. It has been tested and revised with input from thousands of research participants.

The survey takes 2-3 minutes to complete and asks about the following topics:

- Informed Consent
- Feeling listened to, respected, and valued
- Communication with the team

■ Language, culture, and privacy accommodations
■ Overall research experience

- Demands of the study
- Demographics

■ Anything else you would like to share about your experience

## Who received a survey?

Everyone! Participants who are 18 or older, and recently signed informed consent, or completed participation received an invite by email. For longer studies, participants receive surveys annually. We send surveys out every other month.

## Who Responded?

From January 2022 - June 2023, we sent 1002 surveys and received responses from 230 participants. Below are some of the characteristics of the participants who returned the survey.



Did the study require that you have a disease or condition to qualify to enroll?


39\% Study required a specific disease or condition to enroll

61\% Study did not require a specific disease or condition to enroll

## Empowering the Participant Voice

## What did study participants say?



## Felt like a valued Partner

Participants always (86\%) or usually ( $11 \%$ ) felt like a valued partner in research


## Communication

Respondents were always (87\%) or usually (10\%) able to reach the study team when needed
"I was pleased to contribute to scientific research. Most studies exclude older participants, so this was a special opportunity for me."


Would recommend joining?
Participants would definitely (86\%) or probably (11\%) recommend joining a study


## Informed Consent

Informed consent prepared participants completely (77\%) or mostly (16\%) for participation in the study.
"I was never made to feel uneducated or disrespected, and I have benefitted greatly from participating in their research efforts."

What else did participants say? 39\% of participants who returned a survey included additional comments about their experience. Some praised staff, some described glitches in their visits and constructive suggestions for improvement.
> "Participation made me feel that I was doing something of value. Thank you for the opportunity and I look forward to perhaps being asked to again participate in a research study at Rockefeller University."

"I will always participate in studies at Rockefeller for as long as they need me. The staff is kind and they alwavs make me feel appreciated."

## What's next?

- Thank you to the research participants who took the time to tell us about your experience. We take your feedback to heart.
- If you receive an experience survey from Rockefeller, please tell us about your experience.

